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Making Calls

There are four ways to make voice calls with handset.

- Entering a phone number (P.3-2)
- Selecting from Call Log (P.3-4)
- Using Quick Dial (P.3-5)
- Selecting from Phone Book (P.2-16)

3

Phone



INFORMATION

HD Voice

- Since HD Voice supports a wide range of sound from high-pitched to low tone, more natural and clearer voice calls are available. Available for communication with SoftBank/Y!mobile devices that support HD Voice.
- HD Voice supports VoLTE and 3G networks. Higher voice call quality is possible for the use of HD voice with VoLTE.

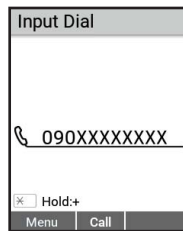


CAUTION

- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Communication may be interrupted in poor reception areas. And if you move to a location with weak or poor signal reception during calls, calling may be suddenly interrupted.

Entering a Phone Number to Make a Call

- 1 In Standby, enter a phone number including area code



Dial Window

Dial window appears.

- Always enter area code even from within the same area code.
- When entering wrong number, move the cursor to the right of the digit you want to correct → **CLEAR** to delete the number.

2



(Call)

Handset dials the number. Call begins when other party answers.

- To end call before other party answers:

- To switch the speaker to ON/OFF before other party answers: (HF ON)/ (HF OFF)
- To use functions available during a call: (P.3-3)

3 After the call ends →

Handset ends the call.

■ Using Notify Caller ID

Set whether to send your Caller ID to other party.

- Setting Notify Caller ID (P.3-19)
- Setting Notify/Hide Caller ID when placing calls.
Notify: 186 + a phone number → / (Call)
- Hide: 184 + phone number → / (Call)

■ Operations during a Call



Operations during a call are as follows:

Item	Description
Adjust volume	<ul style="list-style-type: none"> • Adjustable to 6 levels.
End the call	
Show Phone Book	(Menu) → "Phone Book" → Select a contact → <ul style="list-style-type: none"> • Making a call is not available.


Item	Description
Show Call Log	(Menu) → "History" → "Outgoing History"/"Incoming History" → Select a history → <ul style="list-style-type: none"> • Making a call is not available.
Show your phone number	(Menu) → "Profile"
Hold	<ul style="list-style-type: none"> • Alternatively, (Menu) → "Hold" to put an incoming call on hold. • To release the call that is put on hold, press / (Resume).
Speaker ON/ speaker OFF	<ul style="list-style-type: none"> • Set/cancel to hear the caller's voice from the speaker. • To set the speaker to OFF, press (HF OFF). • Alternatively, (Menu) → "Speaker ON"/"Speaker OFF" to toggle the speaker ON/OFF.
Mic OFF/Mic ON	(Menu) → "Mic OFF"/"Mic ON" <ul style="list-style-type: none"> • If "Mic OFF" is selected, the third party cannot hear your voice.
Pause	(Menu) → "Pause" → "Automatic(,)" / "Manual(;)"
Sound quality adjustment	(Setting) → "Clearly"/"Mildly"/"Normal"

Selecting from Call Log to Make a Call

1 in Standby


- : Show incoming call history
- : Show outgoing call history
- Call Log: (P.3-12)

2 Select a phone number or name

- When a name and phone numbers are registered to Phone Book, the name is shown.
- Press  to toggle outgoing/incoming call history.

3

Handset dials the number.

- To end call before other party answers: 
- To use functions available during a call: (P.3-3)

4 After the call ends →

Handset ends the call.

Confirming a Phone Number to Make a Call



Select a name from Call Log and confirm a phone number to make a call.

1 In Standby, → Select a name →

History Details window appears to confirm the phone number.

2

Handset dials the number.

- Alternatively,  (Menu) → "Call" to make a call.
- To end a call before other party answers: 
- To use functions available during a call: (P.3-3)

3 After the call ends →





Handset ends the call.

■ Registering to Dial Keys to Make a Call (Quick Dial)







If phone numbers are registered to Dial Keys, Long Pressing a dial key in Standby enables simple phone number entry.

■ Registering to Quick Dial



Up to 10 phone numbers in Phone Book can be registered.

- 1** In Standby,  → "Settings" → "Call Settings" → "Quick Dial"
Quick Dial window appears.
- 2** Select a phone number →  (Edit)
Phone Book appears.
 - The first number corresponds to the number of Dial Keys.
- 3** Select a phone number or name to register → 
It is registered to the selected number.
 - When multiple phone numbers are registered to an entry, select a phone number to register → .

■ Making a Call by Quick Dial




- 1** Long Press  to  in Standby
Dial window with a phone number corresponding to the number of Dial keys appears.
- 2** /  (Call)
Handset dials the number.
 - To end call before other party answers: 
 - To use functions available during a call: (P.3-3)
- 3** After the call ends → 
Handset ends the call.

■ Canceling Quick Dial Registration


- 1** In Standby,  → "Settings" → "Call settings" → "Quick Dial"
Quick Dial window appears.
- 2** Select a phone number or name to cancel →  (Menu)
- 3** "Cancel One"/"Cancel All" → "Yes"
The number registered to Quick Dial is canceled.


Making International Calls

Make voice calls from Japan to outside Japan.

- 1 In Standby, Long Press  to enter "+"
→ Enter country code → Enter a phone number → / (Call)

Handset dials the number.

- For more information on international call rates, visit SoftBank Website (<https://www.softbank.jp/>).
- To end call before other party answers: 
- To use functions available during a call: (P.3-3)



- 2 After the call ends → 
Handset ends the call.

Answering Calls

Ringtone sounds for an incoming call.





The caller's phone number or name saved in Phone Book appears when Caller ID is sent.


- If not, neither a phone number or name appears.

- 1 While a call is arriving, / (Answer)
→ Talk to the caller








Window during a Call

- To use functions available when a call arrives: (P.3-7)
- To use functions available during a call: (P.3-3)
- Alternatively, when Any Key Answer (P.10-8) is set to ON, press ///Dial Keys (except ) to answer a call.
- "HD" appears for HD Voice during a call.

- 2 After the call ends → 
Handset ends the call.

■ Functions Available When a Call Arrives

Use functions as follows when a call arrives.


Item	Description
Stop ringtone or vibration	
Adjust ringtone volume	
Answer by SMS	 (Menu) → "Reply with SMS" → Select a message →  →  (Send)
Answer by Answering Machine	Answering Machine: (P.3-8)
Put an incoming call on hold	Putting an incoming call on hold: (P.3-8)
Reject an incoming call	Rejecting an incoming call: (P.3-9)

VoLTE (Voice over LTE) is an LTE-based voice call system. Compared to voice calls with conventional 3G networks, higher-quality sound and shorter time until ringback tones sound are benefits (requires separate VoLTE subscription).

- Available for communication with SoftBank devices that support HD Voice. Handset/other devices must be in an FDD-LTE service area and "4G/3G Auto" settings must be enabled.
- As of September 2017, Simple Style does not support VoLTE. For details, see SoftBank Website.

■ Setting Mobile Network

Set Mobile Network to "4G/3G Auto" to use VoLTE.

- 1 In Standby,  → "Settings" → "Network" → "Mobile Network" → "Select Network" → "4G/3G Auto"

Mobile Network is set to "4G/3G Auto."

Operations when too Busy to Answer a Call




■ Putting an Incoming Call on Hold

Incoming calls can be put on hold.

- The state is during a call while the call is put on hold

1 While a call is arriving,

The incoming call is put on hold.


- The caller hears a hold message.
- To answer a call that is put on hold: /  (Answer)
- To end a call that is put on hold: 



■ Recording Answer Memo

Record the callers' messages (Answering Machine). The maximum recording time is 30 seconds per message, and the maximum number of messages to record is 5.

1 While a call is arriving,

The caller hears a response message. After that, the caller's message will be recorded.

- Alternatively, while a call is arriving,  (Menu) → "Answer Phone" to activate Answering Machine.

- Automatic activation of Answering Machine can be set. (P.3-8)
- When recorded messages are full, Answering Machine cannot be activated.
- To answer a call while Answering Machine is responding: /  (Answer)

■ Checking Answer Memo

1 in Standby

2 Select a phone number or name to play → (Play)

The message is played.

■ Activating Answering Machine Automatically

When a call arrives, set to play the response message automatically and record Answer Memo.

- Answering Machine is not available when handset is powered off, Airplane mode is set or no signal is received.

● Setting/Canceling Answering Machine


1 Long Press in Standby → "OK"

Answering Machine is set.

- To Cancel Answering Machine, Long Press

Blocking Nuisance Calls


 again → "OK."


- In Standby,  → "Settings" → "Call Settings" → "Answering Machine" → Check/uncheck "Answering Machine" () / () to set/cancel Answering Machine.

● Changing Time until the Caller Hears Response Message


Set the time to 0 to 30 seconds until the caller hears a response message.

It is set to 10 seconds by default.

1 In Standby,  → "Settings" → "Call Settings" → "Answering Machine" → "Waiting Time"

2 Set the time →  (Done)
Waiting Time is set.

■ Rejecting an Incoming Call

1 While a call is arriving,  (Menu) → "Reject"
The incoming call is rejected and the call ends.

Reject incoming calls from previously specified phone numbers or unregistered callers to Phone Book.

Incoming calls from the following phone numbers can be restricted by handset.

- Specified phone numbers (P.3-9)
- Unavailable phone numbers (P.3-11)
- Payphone (P.3-11)
- Withheld phone numbers (P.3-11)
- Unregistered phone numbers to Phone Book (P.3-11)
or only incoming calls from specified phone numbers can be accepted. (P.3-11)

■ Specifying Phone Numbers to Reject Incoming Calls from

Register phone numbers that you restrict for incoming calls to Black List.

Up to 20 phone numbers can be registered to Black List.

■ Registering to Black List


Enter phone numbers or select Phone Book or Call Log to register phone numbers to Black List.

1 In Standby,  → "Settings" → "Call Settings" → "Reject Incoming Calls"

2 "Reject List" → "Edit Black List"

3 Select <Add> →  (Edit)


- When items of the registered phone numbers are selected, contents can be edited.



4 Enter a phone number →  (Done)

The phone number is registered to Black List.

- When "Phone Book"/"Call Log" is selected, phone numbers can be entered from Phone Book or incoming/outgoing call history.
- To specify multiple phone numbers, repeat step 3 and 4.

● Registering to Black List from Call Log

1 In Standby,  → Select a phone number or name to reject

2  (Menu) → "Add To Rejection" → Select register location → 


The phone number is registered to Black List.

- After selecting a registered entry, select "Yes."

■ Deleting Phone Numbers from Black List

1 In Standby,  → "Settings" → "Call Settings" → "Reject Incoming Calls"



2 "Reject List" → "Edit Black List"


3 Select a phone number to delete →  (Menu)

4 "Delete One" → "Yes"

The phone number is deleted.


■ To delete multiple phone numbers

"Delete Multiple" → Check phone numbers () to delete →  (Delete) → "Yes."


- While selecting phone numbers to delete,  (Menu) → "Check All"/"Uncheck All" to select/cancel all the phone numbers.

■ Enabling/Disabling Reject Incoming Calls



Set whether to reject incoming calls from phone numbers registered to Black List.

- 1 In Standby,  → "Settings" → "Call Settings" → "Reject Incoming Calls"
- 2 "Reject List" → "Reject Setting"
- 3 "Reject Message"/"No Message"/"OFF"



Reject Incoming calls is enabled/disabled.

- When "Reject Message" is selected, press  (Confirm) to play the message.

■ Rejecting Incoming Calls from Withheld/Payphone/Unavailable Phones

- 1 In Standby,  → "Settings" → "Call Settings" → "Reject Incoming Calls"
- 2 "Withheld"/"Payphone"/"Unavailable"
- 3 "Reject Message"/"No Message"/"OFF"
Reject Incoming calls is enabled/disabled.
 - When "Reject Message" is selected, press  (Confirm) to play the message.

■ Rejecting Incoming Calls from Unknown Phone Numbers

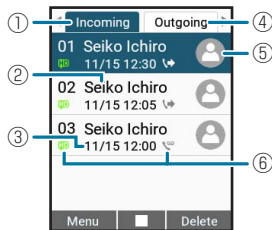
- 1 In Standby,  → "Settings" → "Call Settings" → "Reject Incoming Calls"
- 2 "Unknown"
- 3 "Reject Message"/"No Message"/"OFF"
Reject Incoming calls is enabled/disabled.
 - When "Reject Message" is selected, press  (Confirm) to play the message.

Call Log

Check outgoing/incoming call history. And make a call from Call Log and register to Phone Book.

Call Log List Window








In Standby, press / to show Call Log list window.



Call Log List Window
(Incoming calls)

- Incoming call tab**
- Caller/receiver**
When the caller/receiver is registered to Phone Book, the name is shown.
- Date and time of incoming call**
- Outgoing call tab**
- Image**
When registered to Phone Book, the image is shown.

⑥ Icon

-  : Call
-  : Incoming Call
-  : Missed Call
-  : One-ring Call
-  : Rejected Call
-  : Answer Memo
-  : Call via HD Voice

Viewing Call Log List



The two types of Call Log, "Incoming" and "Outgoing", are shown.

7 / in Standby

 : Show incoming call history

 : Show outgoing call history


Call Log list window appears.

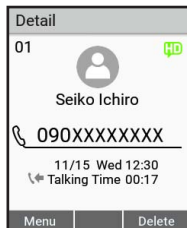
- Switch Call Log type with .
- The newest call log is shown at the top in order. When a name is registered to Phone Book, the name is shown.
- When the number of history exceeds the maximum number, the oldest call log is deleted in order.
- Alternatively, in Standby,  → "Phone" → "Call Log" to show Call Log list window.

■ Checking Details of Call Log

For Call Log, image, name, phone number, date and time of incoming/outgoing call, call type icon, call time are shown.

- When phone numbers are not registered to Phone Book, the name is not shown.

- 1 Select a phone number or name in Call Log list window → 




Call Log Details Window





Call Log Details window appears.






- Icon for Call Type: (P.3-12)

■ Using Menu While Viewing Call Log

Operations such as making calls, sending S!Mail, registering to Phone Book are available.

- 1 In Call Log list/Call Log Details window,  (Menu) → Select each item

Item	Description
Call	Make a voice call. "Call"
	"Create SMS" → Create SMS →  (Send) • Creating SMS: (P.4-9)
	"Create Mail" → Create S!Mail →  (Send) • Creating S!Mail: (P.4-6)
	Add special number (184, 186) to the front of phone number and make a voice call. "Add Special No." → "184"/"186" →  /  (Call)

Item	Description
Save to Phone Book	"Add new entry" → Enter required information →  (Save) • Phone Book Registration: (P.2-14)
	"Add to entry" → Select an entry to add a phone number to →  → Enter required information →  (Save) → "Overwrite"/"Create new entry" • Phone Book Registration: (P.2-14)
Delete	In Call Log list window: "Delete one" → "Yes"
	In Call Log list window: "Delete multiple" → Check call logs (<input checked="" type="checkbox"/>) to delete →  (Delete) → "Yes" • While selecting call logs to delete,  (Menu) → "Check all"/"Uncheck all" to select/cancel all the logs.
	In Call Log Details window: "Yes"
Add To Rejection	Add phone number to Black List. (P.3-10)


Profile

Handset phone number can be checked. And mail address, address, etc. can be registered.

Checking Your Profile

1 In Standby, →

Profile screen appears.

- Only your phone number (handset phone number) is registered by default.
- Alternatively, in Standby,  → "Phone" → "Profile" to show the profile window.








Registering Profile

Information such as name, mail address can be registered.

1 In Standby, →

Profile screen appears.

2 (Menu) → "Edit" → Enter each item

Item	Description
Photo	<p>Save an image to show for profile.</p> <ul style="list-style-type: none"> • Selecting an image to save "Data Folder" → Select a folder →  → Select an image →  (Play) →  (Done) → Adjust trimming* →  • Shooting a photo to save "Take photo" → Take a photo →  (Done) → Adjust trimming* →  <p>* Press  (Size) to change the size while trimming.</p>
First name	Enter First name
Last name	Enter Last name
Phonetic last name	Entering Last name automatically saves Last name reading. Last name reading can be changed manually.
Phonetic first name	Entering First name automatically saves First name reading. First name reading can be changed manually.
MY PHONE NUMBER	<p>Show your own phone number.</p> <ul style="list-style-type: none"> • Your phone number (handset phone number) cannot be edited/deleted.

Item	Description
Phone	<p>Entering a phone number</p> <ul style="list-style-type: none"> • Up to four addresses can be added. Select "Phone Number Type" such as "Mobile", "Work Mobile."
My Email	<p>Enter your mail address.</p> <ul style="list-style-type: none"> • Your mail address can be registered automatically. (P.4-5)
Mail Address	<p>Enter your mail address.</p> <ul style="list-style-type: none"> • Up to four addresses can be added. Select "Mail Type" such as "Mobile", "Home."
Address	<p>Enter Postcode, Country, Region, City, street and additional information.</p> <p>Select "Residence Type" such as "Home", "Work."</p>
Company	Enter company name.
Department	Enter Department name.
Title	Enter job title.
Website	Enter URL of a website.
Birthday	Enter birthday.
Constellation	Select constellation.
Notes	Enter notes.

3  (Set)

Your profile is registered.

Using Menu in Profile Window

Operations such as editing profile, resetting, sending S!Mail, sending infrared are available.

1 In profile window,  (Menu) → Select each item

Item	Description
Edit	Information such as name, mail address can be registered. (P.3-14)
Reset	Reset all the profiles except for your phone number (handset phone number).
Attach to mail	Send profile by S!Mail. (P.4-6)
Send Infrared	Send profile by infrared. (P.7-5)

Emergency Calls

Call 110 (Police), 119 (Fire & Ambulance) or 118 (Japan Coast Guard) even when Call Barring is activated.

● Situations Where Emergency Call is Available

- Airplane Mode is set
 - ※ Making an emergency call disables Airplane Mode.
- Screen Lock is set
- All outgoing calls are barred
- In PIN entry window
- In PUK entry window

● Emergency Location Report

Your location is automatically reported to the corresponding agency such as police when you place an emergency call. This system is called "Emergency Location Report." The reported location is based on the positioning signals sent from base stations to handset.

- No application fees or connection fees apply.
- Reported location may be inaccurate, depending on the caller's location and signal strength. Make sure to provide your location, nearby landmarks and purpose on the phone.
- Dial "184" before emergency numbers not to report your location. However, first responders may obtain your location information for situations where an immediate and serious threat to life is concerned.

Using Call Services

Call Services

The following call services are available for handset.

- For more information on services, visit SoftBank Website (<https://www.softbank.jp/>).

Service	Description
Call Barring Service (P.3-17)	Restrict making/receiving calls and sending/receiving SMS.
Notify Caller ID Service (P.3-19)	Set whether to send your Caller ID to other party.

Setting Call Barring Service


Set to restrict outgoing/incoming calls.

● Outgoing Call barring

Item	Description
Bar All Outgoing Calls	All outgoing calls cannot be placed.
Bar All International Calls	International calls cannot be placed except for calls within a country where you stay.
Bar International Calls	International calls cannot be placed except for calls within a country where you stay and Japan.
Enable Outgoing Calls	Deactivate all outgoing call barring.

● Incoming Call barring

Item	Description
Bar All Incoming Calls	All incoming calls cannot be placed.
Bar All Roaming Calls	All incoming calls cannot be accepted except for Japan.
Enable Incoming Calls	Deactivate all incoming call barring.

- 1 In Standby,  → "Settings" → "Call Settings" → "Optional Services" → "Call Barring"

Call Barring window appears.

Starting Call Barring Service

● Setting Outgoing Call Barring

- 1 In Call Barring window, "Outgoing Calls" → "Bar All Outgoing Calls"/"Bar All International Calls"/"Bar International Calls" → "OK"

Outgoing call barring is activated.

● Setting Incoming Call Barring

- 1 In Call Barring window, "Incoming Calls" → "Bar All Incoming Calls"/"Bar All Roaming Calls" → "OK"

Incoming call barring is activated.

Deactivating Call Barring

● Deactivating outgoing call barring

- 1 In Call Barring window, "Outgoing Calls" → "Enable Outgoing Calls" → "OK"
Outgoing call barring is deactivated.

● Deactivating incoming call barring

- 1 In Call Barring window, "Incoming Calls" → "Enable Incoming Calls" → "OK"
Incoming call barring is deactivated.

■ Setting Notify Caller ID

Set to whether to notify the third party of your phone number when making a call.

1 In Standby,  → "Settings" → "Call Settings" → "Notify Caller ID"

2 "ON"/"OFF"

Notify Caller ID is set.

