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Software Update

At specified time, handset checks whether software updates are required and automatically downloads firmware updates as required.

- Checking/updating does not incur communication charges.
- Handset cannot be used until software is updated. It may take time to update software.
- Operate handset where signal reception is good and without changing location. Also operate with adequate battery charge. Signal becoming weak or Battery becoming low during an update may cause an update failure. If updating of software fails, handset may no longer be usable. In such case, contact Inquiries (P.11-25).
- Other functions cannot be operated while software update is performed.
- We recommend that you back up needed data before updating software (some downloaded data is not able to be backed up). Data saved on handset before updating remains saved, but depending on handset condition (malfunctions, etc.), data may be lost. SoftBank Corp. is not responsible for damages from loss of data.
- While updating software, absolutely do not remove Battery, USIM Card, or power off. Updating may fail.

Updating Software Manually

- 1 In Standby,  → "Settings"
- 2 "About Phone" → "Software Update"
- 3 "Software Update"

After downloading the update, handset automatically restarts and software update begins. Handset restarts again, and update completion information appears.



CAUTION

- If handset does not restart after the software update is completed, remove Battery, and install it again and power on handset. Contact Inquiries (P.11-25) if handset does not still restart.
- Note that SoftBank Corp. is not liable for any data loss due to software update.



INFORMATION

- To set whether to update the software automatically, in Standby,  → "Settings" → "About Phone" → "Software Update" → "Automatic Update Settings" → .
- To change the schedule to update the software automatically, in Standby,  → "Settings" → "About Phone" → "Software Update" → "Update Schedule Settings" → Enter time →  (Confirm).

- **Handset does not power on**
 - Are you Long Pressing  for at least 1 second?
 - Is Battery level sufficient?
 - Is Battery installed properly?
(P.1-11)
- **Handset functions do not work after turned on**
 - Does PIN entry window appear?
PIN code (P.1-21) is enabled. Enter PIN code.
- **"No SIM card" appears when handset is turned on or operations attempted**
 - Is USIM Card installed properly?
(P.1-6)
 - Is wrong USIM Card installed?
An unusable USIM Card may be installed. Make sure that the right USIM Card is installed.
 - Are there any fingerprints, etc. or other soiling on the IC part on USIM Card?
Remove USIM Card, wipe with a clean, dry cloth, and install it again properly.
- **Handset freezes/operation is unstable**
 - Is USIM Card installed properly?
(P.1-6)
 - If operation is unstable, power off handset, then power on handset to restart.
 - If handset cannot be powered off, remove Battery, and install it again and power on handset.
(P.1-11)

- **Key operations do not work**
 - Is "Long press[Center key]to start" shown?
"Long Press Center Key" is set for Screen Lock.
Cancel "Long Press Center Key." (P.8-4)
- **Display is blurred**
 - Adjust display brightness. (P.10-3)
- **Calls do not connect/cannot use mail or Internet**
 - Is "📶 (No Signal icon)" shown on Status Bar?
Are you where handset receives a weak signal?
Change locations and operate again.
 - Is "✈️ (Airplane Mode icon)" shown on Status Bar?
Cancel Airplane Mode. (P.1-20)
 - Are you using handset overseas?
Handset cannot be used overseas.
 - Is "Mobile Data" disabled?
Enable "Mobile Data."
(P.10-9)
- **Cannot make a call**
 - Is area code entered?
- **Outgoing calls will not connect or busy signal sounds**
 - Is area code entered?
- **Display clock is reset**
 - Replacing battery does not reset Display clock; however, if battery is removed for a long period or left uncharged, the clock may be reset. Set Date & Time again. (P.10-11)
- **Cannot charge/Charging takes time**
 - Is AC Adapter firmly connected to handset?
(P.1-13)
 - Is AC Adapter firmly plugged into a household AC outlet?
 - Is Battery installed into handset?
(P.1-11)
 - Are the terminals soiled? Clean terminals (handset external connection terminal, Battery terminal, AC Adapter terminal).
 - Is ambient temperature between +5°C and +35°C ? Otherwise, battery may not reach full charge.
- **Handset/AC Adapter feel warm**
 - AC Adapter may warm during charging. Handset may warm during long use. This is normal if you can hold it comfortably. Low temperature burns may occur if handset is held against skin for long periods.
- **Battery operating time is greatly reduced**
 - Battery Operating Time may be reduced by environmental factors such as temperature, charging conditions or signal strength, as well as by operations or settings.
See "Main Specification" (P.11-5), "Battery Life" (P.1-10).

● Main Unit

Weight	Approx. 115 g (Battery installed)
Dimensions (W × H × D)	Approx. 50 × 132 × 13.8 mm
Continuous Stand-by Time	Approx. 670 hours (3G) Approx. 500 hours (4G)
Continuous Talk Time	Approx. 600 minutes (3G) Approx. 600 minutes (4G)
Charging Time	Approx. 180 minutes
Maximum Output	0.25 W (3G) 0.2 W (4G)

● Battery (SIBAF1)

Voltage	3.8 V
Battery	Lithium-ion
Capacity	1770 mAh
Dimensions (W × H × D)	Approx. 38.7 × 86.6 × 4.25 mm

● Main Unit

Parts	Material/Finishing
Display Panel	Acrylic resin
Exterior Case (Front Case)	PC + GF resin/UV-cured coating
Camera Panel	Acrylic resin
Exterior Case (Battery Cover)	PC resin/UV-cured coating
Key	PC resin + silicone rubber/UV-cured coating
Screw	Carbon steel
Interior Case	PC resin
Top of Interior Case (Built-in Antenna)	Cu-Ni alloy
USIM Card Slot Cover	SUS
SD Card Slot Cover	SUS
SD Card Slot Terminal	Cu alloy/Gold plating
Speaker Mesh	PET/Polyester synthetic fiber
Speaker Cushion	Polyurethane foam
Battery Terminal (Main Unit)	Cu alloy/Gold plating
Sheet Metal (Battery Compartment)	SUS
Label	PET

● Battery (SIBAF1)

Parts	Material/Finishing
Case (Side)	PC resin
Terminal Part	Cu alloy/Gold plating
Label	PET

Safety Precautions

- For proper handset use, carefully read this "Safety Precautions" beforehand. After you have finished reading this guide, keep this guide in a safe place.
- Observe these safety precautions to prevent injury or damage to other people and property.
- The labels below differentiate between the levels of danger that can occur if handset is not used within the specified guidelines.

 DANGER	Great risk of death or serious injury* ¹ from improper use
 WARNING	Risk of death or serious injury* ¹ from improper use
 CAUTION	Risk of injury* ² or damage to property* ³ from improper use

*1 Serious injury includes: Loss of eyesight, physical injury, high temperature burns, low temperature burns, electric shock, fractures, poisoning and other conditions having side effects or requiring hospitalization or long-term treatment.

*2 Injury includes: Physical injury, high-temperature burns, low-temperature burns, electric shock, and other conditions not requiring hospitalization or long-term treatment.

*3 Damage to property includes: Incidental damage to structures and household property and/or to pets and livestock.

Explanation of Graphic Symbols Used in This Manual

	Action prohibited
	Disassembly prohibited
	Exposure to liquids prohibited
	Handling with wet hands prohibited
	Action compulsory
	Unplug from outlet

Handling Handset, Battery, USIM Card, AC Adapter (Sold Separately) (Common)

DANGER

-  Do not use, store, or leave handset or related hardware in places subject to high temperatures or where heat collects (near an open flame or heating equipment, under a kotatsu or blanket, in direct sunlight, or inside a car on a hot day).

May cause fire, burns, injury, electric shock, etc.

 **Do not place handset or related hardware in or near a heating cooker such as a microwave oven, IH cooking heater, or high-pressure containers such as pressure cooker.**
May cause fire, burns, injury, electric shock, etc.

 **Do not place handset or related hardware directly on or get soiled with sand, dirt or mud. Do not touch if hands are dirty with sand, etc.**
May cause fire, burns, injury, electric shock, etc.

 **Do not charge while handset or related hardware are wet with water and other liquids (beverage, sweat, seawater, pet urine, etc.).**
May cause fire, burns, injury, electric shock, etc.

 **Do not subject handset to strong pressure or break handset. Especially when bringing handset putting in a pocket of clothes, do not let handset hit against surroundings or being put between the objects.**
May cause fire, burns, or injury due to battery ignition, rupture, overheat, or leakage damage.

* Examples to avoid

- Sitting or squatting with handset put in a pocket of trousers or skirt
 - Putting handset in a pocket of outer wear and catching them in a door or a door of car
 - Stepping on handset on a soft object such as a sofa, bed, or bedding, or on a floor
-

 **Do not disassemble or modify.**
May cause fire, burns, injury, electric shock, etc.

 **Do not get wet with water or other liquid (beverage, sweat, seawater, pet urine, etc.).**
May cause fire, burns, injury, electric shock, etc.

 **Do not allow water or other liquid (beverage, sweat, seawater, pet urine, etc.) to get in External Connection Terminal.**
May cause fire, burns, injury, electric shock, etc.

 **WARNING**

 **Do not drop, step on, throw, or otherwise subject to strong force or impact, or to vibration.**
May cause fire, burns, injury, electric shock, etc.

 **Be careful that conductive objects (metal, pencil lead, etc.) do not come in contact with External Connection Terminal and that dust does not get in them.**
May cause fire, burns, injury, electric shock, etc.

 **Do not cover or wrap with a blanket, etc. during use or while charging.**
May cause fire, burns, etc.

 **If charging does not complete even after specified charging time, stop charging.**
Overcharging or other conditions may cause fire, burns, injury, etc.

Do Always turn off handset as well as stop charging before entering gas stations or other places where flammable gases or fine particulates generate.

Using handset in presence of flammable gases may cause explosion, fire, etc.

Do If you notice an unusual odor, unusual sound, smoke, overheating, discoloration, deformation, etc. while using, charging or storing handset, do the following.

- Unplug from outlet.
- Power off handset.
- Remove Battery from handset.

Not doing the above may cause fire, burns, injury, electric shock, etc.

CAUTION

Don't Do not use damaged.
May cause fire, burns, injury, etc.

Don't Do not place on an uneven or unstable surface. Be particularly careful while vibrator is activated.
May fall, leading to injury, etc.

Don't Do not store in a humid or dusty location or any place that reaches a high temperature.
May cause fire, burns, electric shock, etc.

Don't Before a child uses handset or related hardware, a parent/guardian should provide instruction and ensure proper usage.
Failure to do so may cause injury, etc.

Don't Keep out of reach of infants.
Failure to do so may result in small parts being accidentally swallowed or may cause injury, electric shock, etc.

Do Exercise caution when using handset continuously for a long time or while charging. Also be careful not to unintentionally be in contact with handset for a long time (falling asleep, etc.).

Handset, Battery, and AC Adapter may become hot with long-period use such as calling and charging. Long contact with hot parts may cause redness, itchiness, rash, low-temperature burns, etc. depending on the individual.

Handling Handset

⚠ DANGER

Don't Do not pierce, hammer, step on, or otherwise subject to excessive force.
May cause fire, burns, injury, etc.

⚠ WARNING

Don't Do not look into Infrared Port when sending data by infrared.
May affect eyesight.

Don't When using infrared transfer, do not point Infrared Port at an appliance or other apparatus having infrared capability.
May cause appliance, etc. to misoperate and cause an accident, etc.



Do not look at a repeatedly flickering screen for a long period.

May cause convulsions, loss of consciousness, etc.



Do not allow water or other liquid (beverage, sweat, seawater, pet urine, etc.) or foreign matter (metal, burnable material, etc.) to get in USIM Card/SD Card Slot.

Do not mistake orientation of USIM Card and SD Card or where to insert.

May cause fire, burns, injury, electric shock, etc.



Do not allow direct sunlight, etc. to shine on Camera Lens for long period.

Concentration of light by the lens may cause fire, burns, injury, etc.



Before boarding an aircraft, power off handset or place handset in Airplane mode.

Restrictions are in place for use aboard aircraft; follow airline instructions.

May affect aircraft instrumentation.

Prohibited use aboard an aircraft may be punishable by law.



Follow instructions of each medical institution for use in a hospital.

Power off handset where use is prohibited.

May affect electronic devices and electric medical equipment.



Always keep handset off of the ears when using handsfree calling, the ringtone is sounding, or when waiting for a call. If an earphone-microphone, etc. is attached for gaming or video/music playback, adjust to a moderate volume.

When using the handsfree call, loud noise sounds from handset.

Even when waiting for a call, ringtone and vibrator may work suddenly.

Too loud a volume or use for a long period may affect hearing.

Inability to hear surrounding sound may also cause an accident.



Individuals with a weak heart should take care with handset vibration and ringtone settings for new calls/mail.

Sudden ringtone vibration and ringtone surprise you, it may cause harmful effect on heart.



Individuals with an electric medical device should consult with the device manufacturer or distributor regarding any effects from electronic signals before using handset.

May affect the electric medical device.

Do  **Keep handset power off near high precision electronic devices or devices using weak signals.**

May cause devices to misoperate, etc.

* Devices that may be affected
Hearing aids, implanted cardiac pacemakers and implanted defibrillators, other electric medical equipment, other automatically controlled equipment, etc. Individuals using an implanted cardiac pacemaker, implanted defibrillator, or other electric medical equipment should consult with the device manufacturer or distributor regarding any effects from electronic signals.

Do  **Be careful of any internal components that become exposed if Display or Camera Lens breaks.**

Touching broken portions or exposed components may cause burns, injury, electric shock, etc.

CAUTION

Don't  **Do not swing handset by strap.**
May hit you, others, or surrounding objects, causing injury or other accident.

Don't  **If Display breaks and internal matter leaks, do not allow it to get on face, hands or other part of your skin, or on clothing, etc.**

May cause blindness, harm to your skin, etc. If internal matter should get in your eyes or mouth or on your skin or clothing, immediately rinse with clean water.

If in your eyes or mouth, immediately seek medical attention after rinsing.

Don't  **To remove Battery Cover, use only as much strength as necessary.**
Battery Cover may break, causing injury, etc.

Don't  **When attaching Battery Cover, be careful not to let a part of yourself (fingers, etc.) get caught in it.**
Failure to do so may cause injury, etc.

Don't  **Do not use handset with Battery Cover removed.**
May cause burns, injury, electric shock, etc.

Do  **Before using handset in a vehicle, consult with the vehicle manufacturer or distributor regarding any effects from electronic signals.**
Although rarely, some makes of car may have onboard electronic devices that can be affected. Immediately discontinue use if such devices are onboard.

Do  **If any skin abnormality occurs with use of handset, immediately discontinue use and seek medical attention.**
Failure to do so may cause itchiness, rash, eczema, etc. depending on the individual. For details on materials used in handset →P. 11-5 "Materials Used"

Do  **Handset Speaker, Receiver use magnetic components; check that metal objects (cutter blades, staples, etc.) are not attached to it.**
Attached objects may cause injury, etc.

-
- Do**  When viewing Display, view in a sufficiently bright place with Display at an adequate distance.
Viewing in a dark place too closely may affect vision, etc.
-

Handling Battery

DANGER

- Don't**  Do not allow metal objects (necklaces, hairpins, etc.) and conductive materials to come in contact with connection terminals. Do not carry or store such objects or materials with Battery.
May cause fire, burns, injury, etc.
- Don't**  Do not install Battery forcefully if it is difficult to install. And do not remove Battery forcefully if it is difficult to remove.
May cause fire, burns, injury, etc.
For installing/removing Battery, see the following.
⇒P.1-11 "Installing/Removing Battery"
- Don't**  Do not throw Battery in fire or heat Battery.
May cause fire, burns, injury, etc.
- Don't**  Do not pierce, hammer, step on, or otherwise subject to excessive force.
May cause fire, burns, injury, etc.
-

- Do**  Check orientation of Battery when installing in handset. Do not force Battery if difficult to install.
May cause Battery to ignite, rupture, overheat, or leak, resulting in fire, burns, injury, etc.
For installing Battery, see the following.
⇒P.1-11 "Installing/Removing Battery"
- Do**  If internal matter from Battery gets into eyes, immediately rinse with clean water without rubbing, and consult a doctor.
Internal matter from Battery may result in loss of eyesight, poor physical condition, etc.
-

WARNING

- Don't**  If you notice an unusual odor, overheating, discoloration, deformation, etc., do not use Battery.
May cause fire, burns, injury, etc.
- Do**  If Battery is leaking or has an unusual odor, immediately discontinue use and keep it away from open flames.
Leaking fluid may ignite, causing ignition, rupturing, etc.
- Do**  Keep Battery away from pets.
Pets biting Battery may cause Battery to ignite, rupture, overheat, or leak, resulting in fire, burns, injury, etc.
-

⚠ CAUTION

 **If Battery internal matter, etc. leaks, do not allow it to get on face, hands or other part of your skin or on clothing, etc.**

May cause blindness, harm to your skin, etc. If internal matter should get in your eyes or mouth or on your skin or clothing, immediately rinse with clean water. If in your eyes or mouth, immediately seek medical attention after rinsing.

 **Do not dispose of with ordinary refuse.**

May cause fire, burns, injury, etc and is also destructive to the environment. Tape terminals on old Battery to insulate them and take to a SoftBank shop or other location where accepted, or dispose of according to local regulations.

 **Do not use or charge a wet Battery.**

May cause fire, burns, injury, etc.

■ Handling AC Adapter (Sold Separately)

⚠ WARNING

 **Do not use AC Adapter if cord is damaged.**

May cause fire, burns, injury, etc.

 **Do not use AC Adapter in a bathroom or other humid place.**

May cause fire, burns, electric shock, etc.

 **If thunder is audible, do not touch AC Adapter.**

May cause electric shock.

 **Do not short-circuit Charging Terminals while plugged in. Do not touch Charging Terminals with hands, fingers, etc.**

May cause fire, burns, electric shock, etc.

 **Do not subject AC Adapter cord to excessive force (placing heavy objects on it, pulling, etc.).**

May cause fire, burns, electric shock, etc.

 **When plugging in/unplugging AC Adapter, do not allow anything metal (metal strap, etc.) to come in contact.**

May cause fire, burns, electric shock, etc.

 **Do not use a travel converter with AC Adapter.**

May cause ignition, overheating, electric shock, etc.

 **Do not apply excessive force to where AC Adapter is connected to handset.**

May cause fire, burns, injury, electric shock, etc.

 **Do not touch AC Adapter cord, Charging Terminals, or power plug with wet hands.**

May cause fire, burns, electric shock, etc.

!
Do **Use with the specified power source at the specified voltage.**

If charging while abroad, charge with an AC Adapter compatible with use abroad.
Use with an incorrect power source or voltage may cause fire, burns, electric shock, etc.
AC Adapters: 100 V AC (be sure to connect only to household AC outlet)
AC Adapters compatible with use abroad: 100 V to 240 V AC (be sure to connect only to household AC outlet)

!
Do **Wipe away dust on power plug.**

Using with dust on plug may cause fire, burns, electric shock, etc.

!
Do **When plugging in AC Adapter, plug in firmly.**

Failure to do so may cause fire, burns, electric shock, etc.

!
Do **When unplugging, hold by AC Adapter and do not pull by cord or otherwise subject to excessive force.**

Pulling by cord can damage cord, causing fire, burns, electric shock, etc.

!
Do **When connecting/disconnecting AC Adapter from handset, insert/remove straight from terminal without bending, and without pulling by cord or otherwise subjecting to excessive force.**

Failure to do so may cause fire, burns, injury, electric shock, etc.

!
Do **If Charging Terminals are bent or otherwise deformed, immediately discontinue use. Do not try to return to original shape and resume use.** Short-circuiting of Charging Terminals may cause fire, burns, injury, electric shock, etc.

Unplug
!
Do **If not using AC Adapter, unplug from outlet.** Leaving plugged in may cause fire, burns, electric shock, etc.

Unplug
!
Do **If water or other liquid (beverage, sweat, seawater, pet urine, etc.) enters, immediately unplug from outlet.** May cause fire, burns, electric shock, etc.

Unplug
!
Do **Before caring for equipment, unplug from outlet.** Failure to do so may cause fire, burns, electric shock, etc.

! CAUTION

Don't
!
Do **Do not be touching AC Adapter for a long period while plugged in.** May cause burns, etc.

Handling USIM Card

! CAUTION

!
Do **When handling USIM Card, be careful not to scratch fingers, etc. on notch.** May cause injury, etc.

■ Handset Use & Electronic Medical Equipment

⚠ WARNING

! When carrying handset, keep a minimum of 15 cm from implanted cardiac pacemaker, implanted defibrillator, etc.

Electronic signals may interfere with the operation of electric medical equipment.

! When using electronic medical devices as home medical treatment other than an implanted pacemaker and an implanted cardioverter defibrillator outside medical facilities, check individually with the manufacturer of the electronic medical equipment regarding the influence of electronic signals.

Electronic signals may interfere with the operation of electric medical equipment.

! Set handset not to emit electronic signals (power off or place in Airplane mode) if you will be in a packed location and cannot maintain a distance of 15 cm from those around you.

Persons who might have implanted cardiac pacemakers or implanted defibrillators may be in the vicinity. Electronic signals may interfere with the operation of electric medical equipment.

! Follow instructions of each medical institution for use of handset in a hospital.

Electronic signals may interfere with the operation of electric medical equipment.

■ Usage

- Handset supports software update. Use the latest software.
- Since handset uses signal, calling may be difficult in a location such as indoor, underground, in a tunnel, in a car with weak or poor signal reception even if you are in service area. And if you move to a location with weak or poor signal reception during calls, calling may be suddenly interrupted.
- When using handset in public places, take care not to annoy other people around you. Note that theaters or vehicles have designated places where using handset is prohibited.
- Handset is a radio station specified in the Radio Law. Therefore, the inspection based on the Radio Law may be required.
- Use of handset near a landline phone, TV, or radio may affect the image and sound quality of the equipment.
- As the advantages and special characteristics of digital system, handset maintains stable high call quality up to the limit in locations with weak signal reception. Therefore, if the limit is exceeded during calls, calling may be suddenly interrupted.

- Digital system has high privacy of communication. Wiretapping may result. Pay full attention on usage.
- Note that the following may cause information saved on handset to be erased or altered. SoftBank Corp. is not liable for any damages resulting from alteration or loss of information. It is recommended that you keep a separate copy of important data to minimize any damages from alternation or loss of information.
 - When used improperly
 - When affected by static electricity or electrical noise
 - When powered off during operation
 - When malfunctioning, submitted for repairs
- Be sure to charge Battery before using handset for the first time or if handset has not been used for a long time. Even if Battery is not used, storing Battery for extended period causes battery to be gradually discharged.
- SD Card (commercially available) may be warm after extended use. This is normal.
- Do not use or store SD Card (commercially available) in locations prone to static electricity or electrical noise.
- Back up SD Card (commercially available) data to a PC or other media (FC·MO·CD-R/W). SoftBank Corp. is not liable for any damages resulting from loss of saved data due to damage, etc. of SD Card (commercially available).

■ When Using Handset in a Car

- Using handset while driving a car is dangerous and it is prohibited by law. Use handset after parking a car in a safe place.

■ Handling

- Do not use handset in places subject to extremely high or low temperatures, high humidity, direct sunlight, or with much dust.
- Although general handset use in temperatures over 35 °C is possible, handset may become warm. Charging or various functions may stop in such a high temperature. This is normal.
- Do not drop handset, or subject it to impact.
- To clean handset, wipe it with a dry, soft cloth. Do not use alcohol, thinner, benzene. Doing so may discolor or remove exterior features or print.
- Take care not to let nails or fingertips get caught in handset groove gap. May cause injury, etc.
- Do not touch USIM Card slot metal part or Antenna part when Battery Cover is removed. Static electricity may cause malfunction.
- Be sure to power off handset before removing Battery. May cause malfunction.
- Note that having Battery removed for extended period or leaving Battery low may cause content saved on handset to be erased or altered. SoftBank Corp. is not liable for any damages resulting from alteration or loss of content.
- Battery is consumable and lithium-ion. Depending on conditions of usage, however, even if Battery is fully charged, its usage time may become extremely short. Replace Battery. Purchase a specified Battery.



Li-ion00

- When removing Battery, be sure to place a fingertip on the notch of handset and lift the one side of Battery. Removing Battery forcefully may cause damages to terminal.
- Communication antenna is built in handset. This means that it doesn't protrude above the surface of handset. If the built-in antenna is touched with hand or covered with finger, signal reception may become weak. Especially, do not attach sticker, etc. to the built-in antenna. If signal reception becomes weak, making/receiving calls may not be available.
- For handling USIM Card, read User Guide of USIM Card carefully to use it safely and properly.

- Insert SD Card (commercially available) correctly. SD Card (commercially available) can only be used if inserted correctly.

■ Camera

- Do not leave Camera Lens under direct sunlight. May burn or fade colors of elements.
- Shooting photos or storing handset in a warm place for extended period may affect image quality.
- Camera is high-precision, including pixels which always appear bright or dark. Blue, red, white, etc. dots will appear when shooting in extremely dark conditions.
- When shooting indoors under fluorescent lighting, flickering (extremely faint and not visible) may appear as stripes in image. This is not a defect or malfunction.
- Camera may make sound during operation, such as when being activated. This is not a defect or malfunction.
- Keeping Photo Viewfinder open or shooting photos, operating Browser, etc. repeatedly for a continuous and extended period causes handset to become warm. Skin contact for extended period when handset is warm may cause low temperature burns.
- Observe proper etiquette when using Camera.
- Creating a public nuisance with Camera may be punishable by law.
- Practice taking and previewing pictures, videos, and audio before using Camera on important occasions like wedding ceremonies.
- Photo files (below, content) may be altered or erased due to malfunctions, repairs or other handling. SoftBank Corp. is not liable for any damages or lost profit resulting from content alteration/erasure or its restoration.
- Do not use Camera in locations such as bookstores where shooting photos or videos is prohibited.

■ Music/Videos

- Do not listen to music or watch videos while driving a vehicle or riding a scooter/bicycle. Such use of a mobile phone is prohibited by law (use while riding a bicycle may also be punishable). Also be alert while walking; if surroundings are difficult to hear or attention is on Display, a traffic accident may result. Be careful especially at railway crossings, on station platforms, and at intersections.
- Listening at loud volume for an extended period may affect hearing.
- Take care not to disturb those around you (on train, etc.) with earphone or other noise.

■ Urgent News

- Alert sounds when Urgent News is received, even in Silent mode.
- Alerts are not received during calls/transmissions or in poor signal conditions.
- Depending on usage/situation, handset may receive alerts for other areas or no alerts.
- SoftBank Corp. cannot be held liable for any damages associated with this service, including accidents resulting from received or unreceived information, reception timing or reception failure.

■ Technical Standards Conformance Certification

- Handset is compliant with the technical standard conformance of specified wireless equipment based on the Radio Law and Telecommunication Business Act. Follow steps below to check information related to technical standards conformance certification (☎ etc.). In Standby,  → “Settings” → “About Phone” → “Compliance Information”

Specific Absorption Rate (SAR) for This Product (for Japan)

This mobile phone [Simply] meets Japanese technical regulations* and international guidelines for exposure to radio waves.

The Japanese technical regulations for exposure to radio frequency energy established permitted levels of radio frequency energy, based on standards developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.

The regulations employ a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit is 2 watts/kilogram (W/kg) averaged over ten grams of tissue. The limit includes a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The value of the limit is equal to the value given in international guidelines recommended by ICNIRP**, which is in collaboration with the World Health Organization (WHO).

The highest SAR value for this mobile phone is 0.944 W/kg*** when tested for use at the ear, and 1.01 W/kg*** when worn on the body in the below manner****.

While there may be differences between the SAR levels of various phones and at various positions, all phones meet the Japanese technical regulations.

Although the SAR is determined at the highest certified power level, the actual SAR of the phone during operation can be well below the maximum value.

Use at positions other than at the ear****

This mobile phone may be used at positions other than at the ear. By using an accessory such as a belt clip holster that maintains a 1.5 cm separation with no metal (parts) between it and the body and the mobile phone, this mobile phone will comply with international guidelines for radio wave protection.

* The technical regulations are provided in Article 14-2 of the Ministry Ordinance Regulating Radio Equipment.

** International Commission on Non-Ionizing Radiation Protection

*** The value is not under simultaneous transmission use conditions.

The World Health Organization has announced that “A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established as being caused by mobile phone use.”

For more information about SAR, see the following websites:

Ministry of Internal Affairs and Communications (MIC)

<http://www.tele.soumu.go.jp/e/sys/ele/body/index.htm>

Association of Radio Industries and Businesses (ARIB)

<http://www.arib-emf.org/01denpa/denpa02-02.html> (Japanese)

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a hands-free device to keep the mobile phone away from the head and body.

World Health Organization

<http://www.who.int/emf>

List of Specific Absorption Rates (SAR) for radio waves by smartphone/3G model

<https://www.softbank.jp/mobile/support/sar/> (Japanese)

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Warranty & After-Sales Service

■ Warranty

- Handset purchase includes warranty.
- Check shop name and purchase date.
- Read warranty and keep in a safe place.
- Warranty period is given in warranty.

- SoftBank Corp. is not responsible for any damages for user or third party resulting from lost opportunities to make a call, etc. due to breakage, malfunction, or trouble of handset.
- Information/settings on handset may be lost/changed due to malfunction or repairs. It is recommended that you keep a copy of Phone Book contacts and other important information. SoftBank Corp. is not responsible for loss/change of data (contacts, images, sound, etc.) or settings due to malfunction, or repairs.
- Disassembly/modification of handset is prohibited under the Radio Law. Note that handset cannot be accepted for repairs if modified.

■ After-Sales Service

To request repairs, contact your nearest SoftBank shop or Inquiries (P.11-25). Have details of symptoms ready.

- During the warranty period, repairs are made under the terms and conditions of the warranty.
 - After the warranty period, if handset can be repaired, repairs will be made at cost.
- For more information on after-sales service, contact your nearest SoftBank shop or Inquiries (P.11-25).

Inquiries

For further information, feel free to contact the following.

● SoftBank Customer Support

■ General Information

From a SoftBank handset, dial toll free at 157
From a landline ☎ dial toll free at 0800-919-0157

■ Customer Assistance (Repairs/Lost Handsets)

From a SoftBank handset, dial toll free at 113
From a landline ☎ dial toll free at 0800-919-0113

If you cannot connect to free call with IP phone etc., please call the following number.

Eastern Japan	022-380-4380 (charges apply)
Western Japan	06-7669-0180 (charges apply)
Chugoku, Shikoku, Kyushu and Okinawa Regions	092-687-0010 (charges apply)

● SoftBank Global Call Center

Inquiries from overseas and notification of theft/
loss
+81-92-687-0025
(toll free from SoftBank handsets)

Simply User Guide

September 2017, First Edition

SoftBank Corp.

* If you have any questions after reading this user guide, feel free to contact SoftBank mobile phone dealers where you purchased handset.

Model: Simply

Manufacturer: SEIKO SOLUTIONS INC.
